

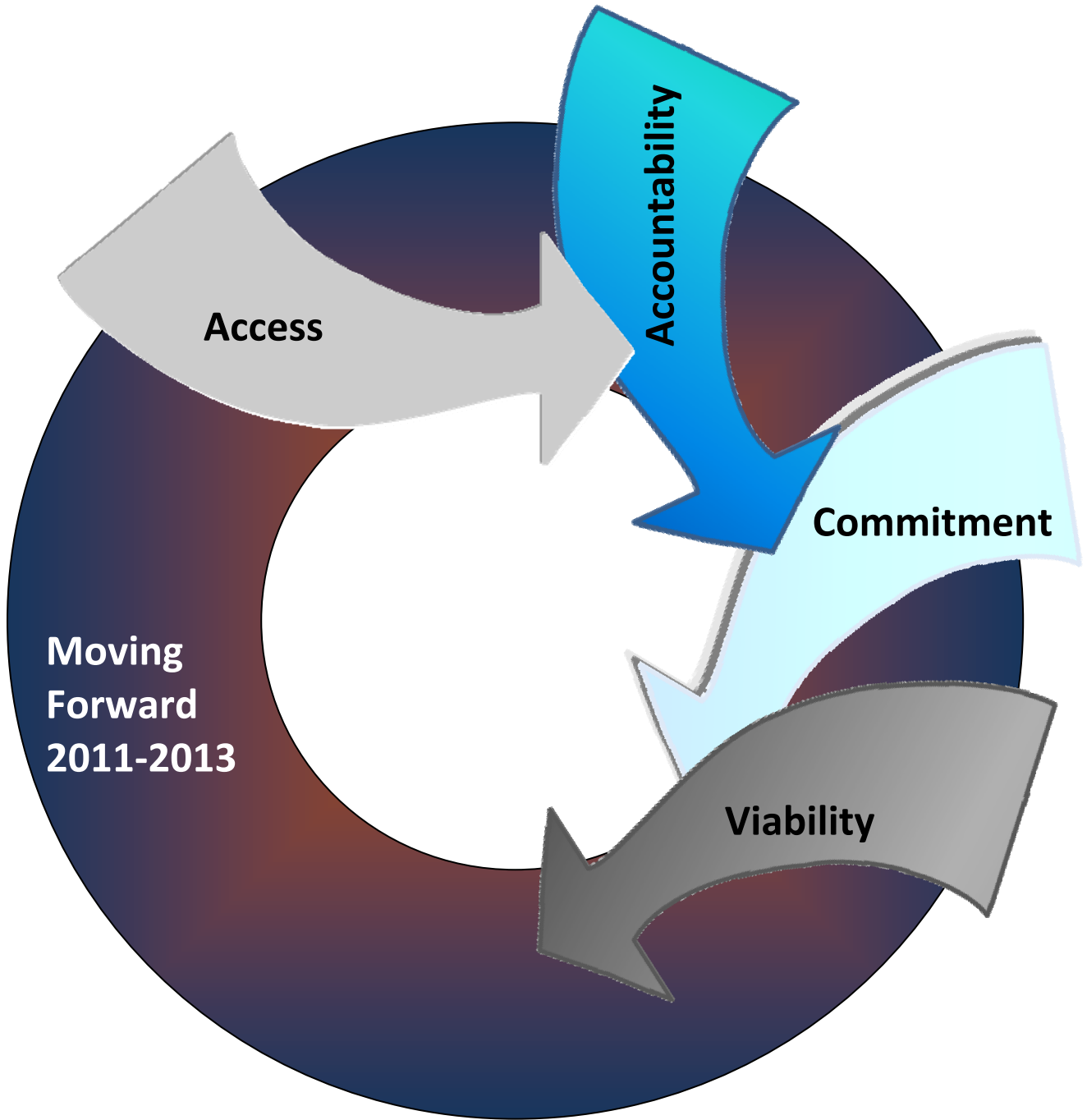
MIDWEST GP NETWORK



Strategic Plan 2011/2013



The following document contains the output from the following committee of management members during the MGPN strategy workshop on Saturday the 19th of February 2011: Dr Kees Bakker; Dr Michael Gibberd; Dr Helko Schenk; Dr Ian Taylor and CEO of MGPN, Mrs Brenda Ryan. The meeting was facilitated by Steven J Davies



1. VISION

To be the key provider of resources that enables holistic health care in the Midwest to maximise potential.

2. MISSION

To assist health care providers in the Midwest in the provision of quality healthcare through partnerships with them and the provision of advice, communication, coordination, education and support to improve health outcomes within the region.

3. VALUES

- **STAFF** – The Network recognises the importance of a healthy work life balance; our staff are our most valuable asset.
- **INNOVATION** – Quality and excellence are achieved through innovation and the goal of innovation is change.
- **LEADERSHIP** – A willingness to act in the best interest of our members and staff
- **REPUTATION** – By adhering to quality standards through maintaining accreditation and striving for excellence.

FOUR STRATEGIC GOALS

1. ACCOUNTABILITY

Improving programme decision-making by:

- I. The provision of a regular Program Manager presentation to the CoM.
- II. Ongoing regular discussions with all Line Managers.
- III. More formalized planning sessions to be carried out by senior management and the CoM to ensure good governance.

2. COMMITMENT

Improving GP engagement in order to implement Board member succession by:

- I. Ensuring practices are visited twice a year by the CEO and/or other senior staff member.
- II. Increasing the number of social events to three times a year.
- III. Ensuring a survey of requirements in practices is conducted twice a year.
- IV. Provide ongoing GP education using up to date technology.

3. ACCESS

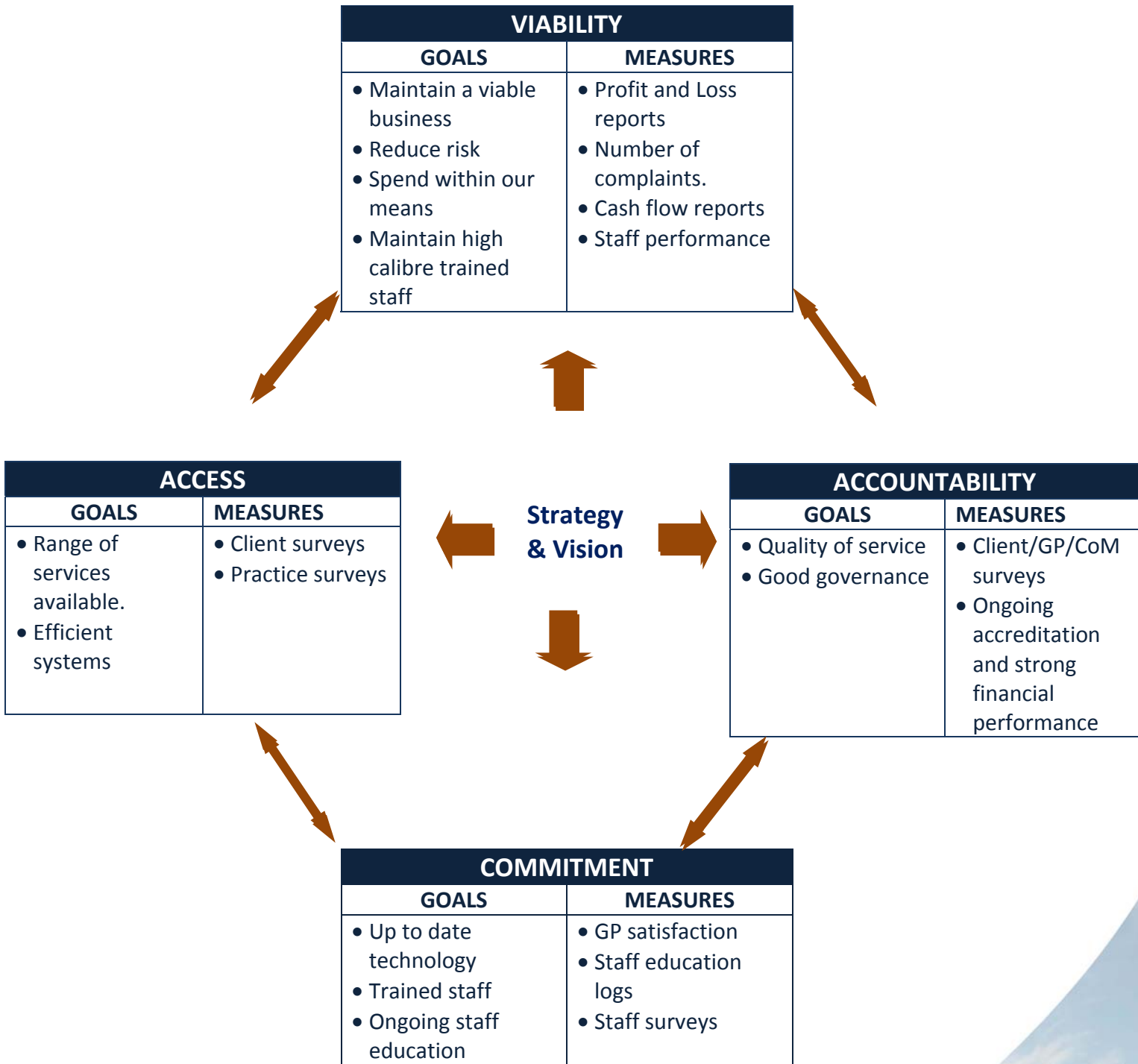
Broadening liaison and focus to all health care providers by:

- I. Ensuring Population Health remains an integral part of future planning.
- II. Providing all practice staff with the opportunity for training sessions.
- III. Providing IT advice and in-house training.

4. VIABILITY

Maintain strong financial performance by:

- I. Providing a balanced scorecard to each staff member and conduct staff performance appraisals once a year.
- II. Provide a training budget for every staff member and for look for gaps in training.
- III. Continue to maintain a strong market share within the primary health care sector in the Midwest region.
- IV. Ensure the risk management plan is regularly monitored, reviewed and implemented.
- V. Maintain accreditation.



Balanced Scorecard for Midwest GP Network